



TEXAS ALCOHOLIC  
BEVERAGE COMMISSION  
*Texans Helping Businesses & Protecting Communities*

# Law Enforcement Academy Training Calendar

## September 2023

### Field Training Officer Training

Dates: September 6, 2023  
Location: Spring Branch ISD Police Department  
9009 Ruland Road  
Houston, TX 77055  
Platform: In person  
Dress code: Business casual or Special Event Uniform  
Tuition: None. Internal personnel only  
Registration: By regional major  
Prerequisite: None  
Notes: None

### Basic Customer Service

The Texas Alcoholic Beverage Commission created a created Basic Customer Service course. It is an intermediate look into the development of customer service processes development. The course covers the design of service processes, how the agency purpose defines roles and relationships within service delivery and the agency can utilize a higher standard of customer service to differentiate itself from other state agencies.

Dates: September 12, 2023 10:00am-12:00pm  
Location/Platform: Virtual (Microsoft Teams)  
Dress code: N/A  
Tuition: None. Internal personnel only  
Registration: [tabc.training@tabc.texas.gov](mailto:tabc.training@tabc.texas.gov)  
Prerequisite: None  
Notes: None

## **CIU/FCU Digital Forensics – Region 4 Audit**

Dates: September 20, 2023, 9:00 a.m. – 12:00 noon.

Location/Platform: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731

Dress code: Business attire  
Tuition: None. Internal personnel only  
Registration: Regional Supervisor  
Prerequisite: None  
Notes: None

## **FMLA for all employees**

Dates: September 20, 2023, 2:00 p.m. – 3:00 p.m.

Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731

Platform: Virtual (Microsoft TEAMS)  
Dress code: N/A  
Tuition: None. Internal personnel only  
Registration: LMS  
Prerequisite: None  
Notes: None

## **Additional Duty Safety Officer Training**

Dates: September 26, 2023  
Platform: In-Person  
Dress code: N/A  
Tuition: None. Internal personnel only  
Registration: SORM

## **October 2023**

### **TABC New Agent School**

This five-week course is designed to prepare new hires for their role as a TABC agent.

Dates: Oct 2–Nov 3, 2023  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In person  
Dress code: Business  
Tuition: None. Internal personnel only  
Registration: By TABC Training Division  
Prerequisite: None  
Notes: None

## **Alcoholic Beverage Code Review Course**

Dates: Oct. 15<sup>th</sup>, 2023, 8:00 a.m. – 5:00 p.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In person  
Dress code: Business  
Tuition: None. Internal personnel only  
Registration: By TABC Training Division  
Prerequisite: None  
Notes: None

## **Intermediate Customer Service**

It is an intermediate look into the development of customer service process development.

Dates: Oct. 17, 2023 9:00 a.m. – 11:30 a.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In-person  
Dress code: Casual  
Tuition: None. Internal personnel only  
Registration: [tabc.training@tabc.texas.gov](mailto:tabc.training@tabc.texas.gov)  
Prerequisite: None  
Notes: None

## **Reality Based Training**

Dates: Oct. 25, 2023 8:00 a.m. – 5:00 p.m.  
Location: Bryan, TX  
TEEX Campus  
Platform: In-person  
Dress code: Casual  
Tuition: None. Internal personnel only  
Registration: [tabc.training@tabc.texas.gov](mailto:tabc.training@tabc.texas.gov)  
Prerequisite: None  
Notes: None

## Introduction to Undercover School

Dates: Oct. 30 – Nov. 1, 2023  
Location: Bryan, TX  
TEEX Campus  
Platform: In-person  
Dress code: Casual  
Tuition: None. Internal personnel only  
Registration: [tabc.training@tabc.texas.gov](mailto:tabc.training@tabc.texas.gov)  
Prerequisite: None  
Notes: None

## November 2023

### ALERRT Level 1

Dates: Nov. 2 – 3, 2023  
Location: Bryan, TX  
TEEX Campus  
Platform: In-person  
Dress code: Casual  
Tuition: None. Internal personnel only  
Registration: [tabc.training@tabc.texas.gov](mailto:tabc.training@tabc.texas.gov)  
Prerequisite: None  
Notes: None

### FMLA for all employees

Dates: November 20, 2023, 2:00 p.m. – 3:00 p.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: Virtual (Microsoft TEAMS)  
Dress code: N/A  
Tuition: None. Internal personnel only  
Registration: LMS  
Prerequisite: None  
Notes: None

## **Advanced Instructor Certification**

Dates: Nov. 13 – 17, 2023  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In-person  
Dress code: Business attire on presentation days  
Tuition: None. Internal personnel only  
Registration: Major/Director Recommendation  
Prerequisite: TCOLE Basic Instructor Certification  
Notes: None

## **December 2023**

### **Intermediate De-Escalation TCOLE #1849**

Dates: December 6, 2023  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In-person  
Dress code: Business attire  
Tuition: None. Internal personnel only  
Registration: Major/Director Recommendation  
Prerequisite: None  
Notes: None

## **January 2024**

### **Basic Instructor Certification Course**

Dates: Jan 8 – 12, 2024; 8 a.m. – 5 p.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In-person  
Dress code: Business attire  
Tuition: None. Internal personnel only  
Registration: Major/Director Recommendation  
Prerequisite: None  
Notes: None

## Employee Assistance Program Orientation

Dates: Jan 24, 2024, 3:00 p.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: Virtual (Microsoft TEAMS)  
Tuition: None. Internal personnel only  
Registration: LMS  
Prerequisite: None  
Notes: None

## TABC Basic Leadership Course

This 24-hour course will prepare Texas Alcoholic Beverage Commission personnel to be a new supervisor. This course meets the requirements for compliance with 1701.352 Occupations Code for new supervisor training.

Dates: Jan 29 – Feb 2, 2024: 8 a.m. – 5 p.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In person  
Dress code: Business casual  
Tuition: None. Internal personnel only  
Registration: By regional major/Director  
Prerequisite: None  
Notes: Photo (headshot) will be taken

## February 2024

## March 2024

## Background Investigations Briefing

One-hour virtual briefing providing information and establishing expectations for consistent completion of background investigations completed prior to the onboarding of potential TABC Agents.

Dates: Mar 6, 2024, 9:00 a.m. – 10:00 a.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: Virtual  
Dress code: N/A  
Tuition: None. Internal personnel only  
Registration: By regional major  
Prerequisite: None

## Basic Customer Service

The Texas Alcoholic Beverage Commission created a created Basic Customer Service course. It is an intermediate look into the development of customer service processes development. The course covers the design of service processes, how the agency purpose defines roles and relationships within service delivery and the agency can utilize a higher standard of customer service to differentiate itself from other state agencies.

Dates: March 26, 2024 10:00am-12:00pm  
Location/Platform: Virtual (Microsoft Teams)  
Dress code: N/A  
Tuition: None. Internal personnel only  
Registration: [tabc.training@tabc.texas.gov](mailto:tabc.training@tabc.texas.gov)  
Prerequisite: None  
Notes: None

## April 2024

### Alcoholic Beverage Code Review Course

Dates: April 3, 2024, 8:00 a.m. – 5:00 p.m  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In person  
Dress code: Business  
Tuition: None. Internal personnel only  
Registration: By TABC Training Division  
Prerequisite: None  
Notes: None

### Intermediate Customer Service

It is an intermediate look into the development of customer service process development.

Dates: April 23, 2024, 9:00 a.m. – 11:30 a.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In-person  
Dress code: Casual  
Tuition: None. Internal personnel only  
Registration: [tabc.training@tabc.texas.gov](mailto:tabc.training@tabc.texas.gov)  
Prerequisite: None  
Notes: None

## May 2024

## June 2024

### Employee Assistance Program Orientation

Dates: June 13, 2024, 10:00 a.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: Virtual (Microsoft TEAMS)  
Tuition: None. Internal personnel only  
Registration: LMS  
Prerequisite: None  
Notes: None

## July 2024

### TABC Basic Leadership Course

This 24-hour course will prepare Texas Alcoholic Beverage Commission personnel to be a new supervisor. This course meets the requirements for compliance with 1701.352 Occupations Code for new supervisor training.

Dates: July 22 – 26, 2024: 8 a.m. – 5 p.m.  
Location: TABC Headquarters  
5806 Mesa Drive, Ste. 302  
Austin, TX 78731  
Platform: In person  
Dress code: Business casual  
Tuition: None. Internal personnel only  
Registration: By regional major/Director  
Prerequisite: None  
Notes: Photo (headshot) will be taken